

www.c-motion.com]].\\ customers are provided login information to access the download page.\\ \\ after you log in at [[<https://www.c-motion.com>|www.c-motion.com]], you will see a screen similar to this:\\ \\ [down1.jpg](#)\\ \\ - click the ****download**** buttons to save the report3d installation file to your computer. \\ most web browsers will offer you a choice of where to save the downloaded file. make sure you remember where you save the downloaded file. run the installation executable file you downloaded. ===== installing report3d ===== when you run the executable file that you downloaded you will be guided through the following steps. 1. your computer will confirm that you trust the source of the program you are installing.\\ \\ [r3dsecuritywarning.png](#)\\ \\ 2. the setup wizard will be activated and it will be recommended that you quit all other applications before continuing. note that this page tells you what version you are installing.\\ \\ [r3dwelcometosetupwizard.png](#)\\ \\ 3. you will then be presented with the licensing agreement. it is very important that you read it before continuing.\\ \\ [r3dlicenseagreement.png](#)\\ \\ 4. you will then be presented with an information window that has copyright information and details of what has been improved for the current version.\\ \\ [r3dinformationpage.png](#)\\ \\ 5. you will then be asked to confirm, or chose, where you would like to install the program.\\ \\ [r3dselectdestinationlocation.png](#)\\ \\ 6. you will then be asked to confirm, or chose, where you would like to install the program's shortcut.\\ \\ [r3dselectstartmenufolder.png](#)\\ \\ 7. you will then be asked if you would like to create a desktop shortcut icon to facilitate access to the program.\\ \\ [r3ddesktopicon.png](#)\\ \\ 8. you will then be present with a summary of where files and shortcuts will be installed. this is your last chance to go back and change your installation choices.\\ \\ [r3dreadytoinstall.png](#)\\ \\ 9. you will be asked to wait while the installation process is underway.\\ \\ [r3dinstalling.png](#)\\ \\ 10. when the completed dialogue appears report3d has been successfully installed on your computer. if you leave the checkbox selected report3d will be opened automatically, after you click the finish button.\\ \\ [r3dcompleteandlaunch.png](#)\\ \\ ===== activation / deactivation ===== before using report3d you will need to activate it. the instructions for activating report3d are listed below; once report3d is activated you will not need to repeat these steps again unless the program is deactivated. each of the licensing keys you purchase can only be used on one computer at a time. if you wish to use the licensing key on another computer you will need to deactivate report3d on the computer that the licensing key is being used on (instructions are below.) you can then use that key to activate report3d on another computer. ===== activation ===== report3d can not be used unless it has been activated. 1. click on the report3d icon in order to open the program. [r3dicon.png](#) 2. you will be asked to entre your licensing key into the text field. it is a string of four sets of four numbers (ie. #### - #### - #### - ####) which is normally e-mailed to you when you initially purchase report3d. the number can also be found on the [[<https://www.c-motion.com>|c-motion website]] when you login to your customer's download page. if you press the cancel button report3d will close without being activated. [r3dentrelicensingkey.png](#) 3. when you press activate on the above dialogue box the "activation complete" notice should appear. [r3dactivationcomplete.png](#) note: if you receive the "activation error" notice verify that you have entered the licensing code correctly. if the problem persists contact support@c-motion.com for further assistance. [r3dactivationerror.png](#) note 2: if you receive the "previously activated user" notice then the licence is already in use and you will either have to deactivate it on another computer or purchase an additional licence. [r3dpreviouslyactivateduser.png](#) ===== deactivation ===== 1. in order to deactivate the licensing key you need to open the "about" window by selecting the "help" menu at the top of the screen and clicking on the "about" button at the bottom of the list. [r3daboutbutton.png](#) 2. once the about window is open you need to click the "deactivate" button located at the bottom right of the dialogue box. [aboutr3ddeactivate.png](#) 3. a dialogue box will appear in order to confirm that you want to deactivate your licensing key. click yes to continue otherwise you will be returned to the about window. [deactivater3dconfirmation.png](#) 4. the final window will appear to inform you that the licensing key has been successfully deactivated. you will then be returned to the "about" dialogue box. [deactivater3dcomplete.png](#) ===== uninstalling report3d ===== if you want to completely remove report3d from your computer you will need to uninstall it. 1. close report3d completely. 2.

click on the bottom left of your screen in order to open the start menu. runbutton.png 3. click on "all programs" and navigate to the folder named c-motion. startmenuecmotionfolder.png 4. expand the c-motion folder and the report3d folder. startmenueuninstallreport3d.png 5. click on the uninstall report3d.exe 6. your computer will confirm that you wish to remove report3d from your computer. select yes to continue. 7. report3d will confirm that you wish to remove report3d from your computer. select yes to continue. r3duninstall1.png 8. there will be a brief pause as the program finds all of the files that need to be deleted and removes them permanently from your computer. you will then get a message stating that report3d has been successfully removed from your computer. r3duninstall2.png note: should you neglect step number 1 and try to uninstall report3d while it is running you will get the following message. this means that while you have removed the essential components for running report3d there has been some portion left behind which must be deleted manually. r3duninstallerror.png }

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